

31921 U.S. PTO
10/007832
11/05/01

PATENT NUMBER and
ISSUE DATE

U.S. UTILITY Patent Application

APPL NUM	FILING DATE	CLASS	SUBCLASS	GAU	EXAMINER
10007832	11/05/2001	714	43	2184	Damiano

****APPLICANTS:** Bette Paul; Guardo Harold; Hossain Monowar;

****CONTINUING DATA VERIFIED:**

**** FOREIGN APPLICATIONS VERIFIED:**

PG-PUB	DO NOT PUBLISH <input type="checkbox"/>	RESCIND <input type="checkbox"/>
Foreign priority claimed	<input type="checkbox"/> yes <input type="checkbox"/> no	ATTORNEY DOCKET NO
35 USC 119 conditions met	<input type="checkbox"/> yes <input type="checkbox"/> no	2000-0587
Verified and Acknowledged Examiners's initials		
TITLE : Methods of proactive network maintenance by automatic creation of trouble tickets		

U.S. DEPT. OF COMM./PAT. & TM-PTO-436L (Rev. 12-94)

Best Available Copy

NOTICE OF ALLOWANCE MAILED		Assistant Examiner	CLAIMS ALLOWED	
			Total Claims	Print Claim for O.G.
ISSUE FEE		Primary Examiner	DRAWING	
Amount Due	Date Paid		Sheets Drawg.	Figs. Drawg.
<input type="checkbox"/> TERMINAL DISCLAIMER		PREPARED FOR ISSUE	Application Examiner	
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